

# THE CARAVAN WRITERS' GUILD CODE OF CONDUCT

As revised December 2017 for introduction from 1st February 2018

#### General

Since the Guild is formed from specialist caravan writers who are able to write authoritatively on their subject, Members should at all times act in the best interests of the Guild. The following points provide a Code of Conduct with guidelines to acceptable standards.

### **Facility trips**

At all times, Guild Members should endeavour to link facility trips to editorial coverage. In cases where block invitations are extended to the entire membership and this is not immediately possible, the host should be informed. It would nevertheless seem inappropriate for Members not to avail themselves of further knowledge on a particular region if there is a possibility of future coverage. When there is no intention whatever of this happening, the invitation should be declined.

### Research

The importance of good research cannot be over-emphasised and every effort should be made to ensure factual accuracy. All too often one reads incorrect reports on caravanning matters, written by non-specialist journalists employed on local newspapers. It is one of the Guild's fundamental aims to be able to offer accurate copy from the membership.

### **Equipment for test**

Guild Members, particularly magazine staff, frequently receive unsolicited items of equipment for test and unless specifically requested, manufacturers do not usually expect them to be returned. When freelance Members specifically request equipment for test or review, it should be only on the basis that they have a firm commission from an editor. In the case of self-publishing (including but not limited to blogging, vlogging, social media coverage) then the member should be prepared to forward their latest analytics and reach statistics, which should be honest and correct.

Manufacturers should be made aware that such goods are always returnable, usually at their own expense. If equipment, such as security items, is to be tested to destruction, manufacturers do not normally expect it to be returned. Larger items of equipment such as cars and caravans should at all times be returned in the same condition in which they are received. Externally this is not always possible due to lack of facilities or adverse weather conditions, but there is no excuse for interior dirt or unemptied toilets. Certain exceptions may apply in the case of large four-track vehicles belonging to some car manufacturers.

### **Equipment for DIY**

Apart from magazine staff, Guild Members should request items of equipment for DIY type articles, only if they have a definite commission from an editor. In the case of self-publishing (including but not limited to blogging, vlogging and social media coverage) then the member should be prepared to forward their latest analytics and reach statistics, which should be honest and correct. It should also be made clear that such items are to be fitted to a vehicle and will not be returned at the end of a project.

# **Equipment for review**

Where Members wish to retain review equipment which is normally returnable, they should contact the manufacturer and make a reasonable purchase offer. Members who are generally considered to be experts in their field are sometimes invited to carry out long-term evaluation of items. In such cases the manufacturer seldom expects editorial coverage or the return of the goods. Nevertheless, a subsequent factual report direct to the manufacturer would be in order. Members should not solicit items for this purpose.

### Items of clothing

When items of clothing such as specialist weather wear are to be used for a simple round-up type of article, the manufacturer has the option of their return at his expense. If they are to be tested or subjected to long-term evaluation this is not normally the case. The position should always be clarified beforehand.

# Caravan site reviews or inspections

It is important that the hospitality of site owners should not be abused, but at the same time it should be made clear that if the journalist or inspector is to write authoritatively about their site, he (and his partner) should experience the facilities first hand. Normally this entails a free overnight stay. It does not include the right to a free meal (although this may be offered by the site owner as a matter of courtesy). In cases where a site is clearly not up to standard and the report is likely to be adverse, the inspector should pay his or her way fully, without accepting any hospitality. It should always be made clear that the final decision on publication is a matter for the editor commissioning the survey, whether it be for a magazine or guide book.

#### **PR Members**

Some Guild Members are engaged in PR work for companies within the caravan industry. Where this applies, they should not carry out assessment tests nor submit editorial copy, since their PR connections must render them unable to provide a completely unbiased evaluation of the equipment. Such practice is severely frowned upon by The Guild and PR Members should at all times declare any financial interests in the company employing them.

### **Press Privileges**

Some members are offered additional Press Privileges by organisations entitling them to, for example, free site nights on the organisation's sites or free entry to an industry show. Such privileges and entitlements are only to be accepted and exercised if the member is using them in connection with a commissioned article. In the case of self-publishing (including but not limited to blogging, vlogging and social media coverage) then the member should be prepared to forward their latest analytics and reach statistics, which should be honest and correct. There should always be a clear understanding between the member and the organisation that the output offered in exchange for the privilege is acceptable. Such privileges are not to be used for personal use (e.g. holidays).

## **Personal Conduct**

Guild members are expected to act in a respectful and professional manner at all times. This includes attendance at industry and Guild events, and at any time they are representing the Guild. Inappropriate behaviour could include the abuse of hospitality and 'free gifts', drunkenness, offensive behaviour and theft of any kind. Embargoes are to be respected at all times with any breaches being regarded as a serious offence in relation to this code of conduct. Any member exhibiting inappropriate behaviour will be discretely warned once by a committee member. If such behaviour re-occurs, the committee may then decide to invoke suspension of that member pending activation of the disbarment process.